

Bug Report Imaging Studio

Few customers have reported to us that Imaging Studio is very buggy. We think that the latest release of our software is very stable and has no more severe bugs. This discrepancy can have two main reasons:

- Not the latest release of Imaging Studio is used
- Unknown bugs are not reported to us

If you use an old version of Imaging Studio we have no chance to get rid of the bug. It will stay there as long as you use the same release, so please always update to the latest version. You can always get the newest version from our webpage www.aostechnologies.com/downloads.htm

Our goal is to make Imaging Studio a good product. However if we do not get feedback on bugs we have no chance to get rid of them. Therefore we kindly ask you to take some minutes and fill in the following form.

Version of Imaging Studio used: _____

Is this really the latest version available for you? Please check back www.aostechnologies.com/downloads.htm

Type of computer the error occurred: Laptop Desktop PC

Brand/Model: _____

FireWire card used: PCMCIA PCI Other (specify): _____

Brand/Chipset: _____

Windows version installed: Windows XP Windows 2000

Service Packs: _____

Command executed in software	Failure description / error message	Remarks

Date: _____

Contact Information: Company: _____

Name: _____

email: _____

Thank you very much for your cooperation. This will help us to improve our software. Please send us this form to info@aostechnologies.com or **fax** it to the following number:

US customers: 01141 56 483 34 89

Other countries: +41 56 483 34 89